

## **Biz Plan Experts – Terms & Conditions**

**Effective Date:** [Insert Date]

By purchasing services from Biz Plan Experts (“Company,” “we,” “our,” or “us”), you (“Client”) agree to the following Terms & Conditions.

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### **1. Services Provided**

Biz Plan Experts provides custom business plan development services for startups and small businesses. All services are based on information provided by the Client.

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### **2. Payment & Fees**

- All payments must be made in full prior to the start of services.
  - Pricing is clearly displayed at the time of purchase.
  - Payments are non-refundable once work has begun.
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### **3. Turnaround Times**

- **Digital Business Plans:** Delivered within 2 business days.
- **Hard Copy Business Plans:** Delivered within 5–7 business days.

Turnaround times begin once:

- Payment is received, and
- The Client has submitted all required intake information.

Delays in providing information may result in delayed delivery.

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### **4. Client Responsibilities**

Clients are responsible for:

- Providing accurate and complete information.
- Responding to follow-up questions in a timely manner.
- Reviewing the completed business plan upon delivery.

Biz Plan Experts is not responsible for inaccuracies resulting from incorrect or incomplete client information.

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## **5. No Guarantee of Funding or Approval**

Biz Plan Experts does not guarantee:

- Loan approvals
- Grant approvals
- Investor funding
- Business success or profitability

Business outcomes depend on many factors beyond the scope of our services.

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## **6. Revisions**

Minor revisions may be requested as outlined in our Revision Policy. Requests must be made within the designated revision period.

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## **7. Intellectual Property**

Upon full payment, the completed business plan becomes the property of the Client. Biz Plan Experts retains the right to reference anonymized work samples for portfolio or marketing purposes unless otherwise requested in writing.

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## **8. Limitation of Liability**

Biz Plan Experts shall not be liable for any direct, indirect, or consequential damages arising from the use of our services or delivered materials.

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## **9. Confidentiality**

All client information is treated as confidential and used solely for the purpose of completing the requested services.

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## **10. Governing Law**

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of the State of Texas.